

**Archerfield Airport Community Aviation Consultation Group Meeting
Draft Minutes of Meeting**

Time: 4.00pm **Date:** 8th July 2015

Venue: Acacia Ridge and Districts Community Centre

Recorded By: Siobhan Somers (Receptionist, AAC)

Present:

| | |
|------------------|--|
| Ray Perry | Chair |
| Heather Mattes | Archerfield Airport Corporation (AAC GM) |
| Sheryl De Bruyn | Archerfield Airport Corporation (AAC APPM) |
| Ian Tait | Aviation Insurance |
| Lucas Tisdall | Flight One |
| George Lane | Archerfield Tower, Airservices |
| Kylie Hobday | Airservices Australia |
| Neil Hall | Airservices Australia |
| Helen Gannon | Dept. Infrastructure and Regional Development |
| John Maxwell | Dept. Infrastructure and Regional Development |
| Peta Harwood | BCC – City Planning & Economic Development |
| Robert Dalziel | Resident |
| Matthew Harriott | Royal Qld Aero Club/Airline Academy of Australia |
| Robert Tompkins | Resident |
| Robert Imrie | Brisbane City Council |
| Greg Beer | QGAir Helicopter Rescue |
| Kerry Reeves | AAC |
| Tim Ryley | Griffith University |
| David Thorpe | Thorpe Consulting Pty Ltd |
| Peter Russo | Sunnybank State Member |

Apologies:

| | |
|--------------------|--|
| Bill Mattes | Qld Government Air |
| Adam Roy | Royal Qld Aero Club/Airline Academy of Australia |
| Ron Brent | ANO Ombudsman |
| Cr Milton Dick | Councillor for Richlands |
| Cr Steve Griffiths | Councillor for Moorooka |
| Gil Brooks | Tennyson Residents Group |
| Craig Duncan | Royal Qld Aero Club/Airline Academy of Australia |
| Steve Huang | BCC – Macgregor Representative |
| Lynne Ball | Neighbourhood Watch Oxley / Resident |
| Russell Chan | Basair |

Absent:

| | |
|-------------------|---|
| Bordan Blahy | Resident |
| Warren Fields | Principal, Our Lady of Fatima School |
| Trish Cattermole | Acacia Ridge and Districts Community Centre |
| Robyn Wooster | Artic Library |
| Anne Williams | Acacia Ridge Ladies Bowling Club |
| Graham Perrett MP | Federal Member for Moreton |
| Russell Dwyer | CASA |
| Leanne Enoch | State Member ALP |
| Mark Bailey | State Member ALP |
| Owen Stains | Tennyson Residents Association |
| Nicole Johnston | BCC – Tennyson Representative |

Agenda

1. Open and welcome Chair
2. Apologies Chair
3. Confirmation of previous minutes Chair
 - 3.1 Confirmation of Minutes
 - 3.2 Business Arising from Minutes
4. Correspondence received Chair
5. Short Term Noise Monitoring Report Review (Oxley and Acacia Ridge) Airservices
6. Airport Update AAC GM
 - 6.1 Administrative Appeals Tribunal Status
 - 6.2 Airport Business
7. Qld Government Helicopter Rescue Operations and Disaster Relief Mr Greg Beer
including the Grantham Flood Rescues
8. Fly Neighbourly Program
9. Department Update Ms Helen Gannon
10. Other Business All
11. Next Meeting
12. Meeting Closure Chair

Item 1 – Open and Welcome

- 1.1 The Chair, Ray Perry (Ray) opened the meeting at 4.00pm and welcomed everyone.

Item 2 – Apologies

- 2.1 A number of apologies were received and have been recorded above.

Item 3 – Confirmation of Minutes

- 3.1 Acceptance of the Minutes was proposed by Ray Perry and seconded by Heather Mattes.
- 3.2 Business Arising from the Minutes:
- 3.2.1 Item 6. *Temporary Noise Monitor Locations*: Ray asked if anything had been provided in response to the question of why the locations were chosen. Kylie Hobday (Kylie) from Airservices responded that this would be covered in her presentation later in the meeting.
- 3.2.2 *Webtrak Presentation*: Kylie said that she would present on this later in the matter.
- 3.2.3 Item 6.2. *Administrative Appeals Tribunal*: Heather Mattes (Heather), General Manager at AAC advised that she will address this in the Airport Update item.
- 3.2.4 *Airport Business*: Ray advised that new directional signage had been installed and an upgrade of the café on airport was completed in March. Heather added that major works on Hangar 006 had been completed and advised that she will address the details in her Airport Update.
- 3.2.5 *New CASA CEO – Mark Skidmore*: Ray noted that Mark Skidmore has indicated that he would like to get down to grass roots more often. Ray noted his support for writing a letter to Mark Skidmore from Archerfield Airport inviting him to join one of the CACG meetings and address the community's questions. Ray asked for comments on Heather sending a letter to the CASA CEO inviting him to join our meeting. There was no further discussion and it was agreed that the letter be sent.
- 3.3 Ray asked if there were any other points of discussion for Business Arising. There were none and Heather Mattes commented that Item 7 would be addressed now for convenience.

Item 7 – Qld Government Helicopter Rescue Operations and Disaster Relief including that Grantham Flood Rescues

- 7.1 Heather Mattes introduced an Airport Tenant, Greg Beer (Greg), and explained that he will be doing a presentation on what the rescue operation does, particularly focusing on the Grantham Floods of 2011.
- 7.2 Greg thanked Heather for the introduction everyone for their time. Greg explained the different aspects of his presentation and commented that he will be elaborating on what they do and how they were involved in the 2011 floods as a main focal point. Greg noted that he had presented this information previously a few times mainly after the work that was done after the floods. Greg then briefly introduced himself as the Senior Air Crewman at Archerfield base and continued on to clarify

that he has a civilian background in helicopters and has been at a number of bases during his time in the industry since 1989.

- 7.3 Greg Beer started his presentation with a brief explanation of the Qld Helicopter Rescue Services history. Greg went on to explain an identity crisis that QGAir has had over the years which included frequent changes to their official name. Greg explained that their services had separated fixed wing and rotary aircraft for convenience.
- 7.4 Greg went through the different aircraft that have been part of the Qld Government Rescue Services over time including both fixed wing and rotary aircrafts. Greg explained the aircraft inclusions and elaborated on the various improvements that have developed over time. Greg continued on to show everyone the bases they have in Cairns, Townsville and Brisbane and showed an example video of what they do which included their team saving two children who had fallen down the side of a mountain. Greg continued on to explain QGAir's operational and maintenance teams and their various bases.
- 7.5 Greg explained that one of their major roles is search and rescue adding that he had recently completed a rescue from a cruise ship. Greg noted the various types of rescues that they do and listed some operations that their team have had to complete in junction with other services such as hospitals, the police force and various marine groups. Greg explained some different items that have been introduced and safety adjustments that have been added over time.
- 7.6 Greg showed photos of the different places that were affected by the flood, noting that he would be focusing specifically on Grantham. Greg presented a video which covered the cause, areas affected, death toll and catastrophe of the Grantham floods including before and after photos.
- 7.7 Greg played a video showing the story of the rescue helicopters during the floods which included the number of people rescued and information provided by the rescue team from Qld Government Air who participated in many of the rescues in Grantham.
- 7.8 Greg also played a video on the reunion of the rescue team and the patients who they rescued from the Grantham floods. When the video finished, Greg thanked everyone for their time and hoped that everyone has a better understanding of who they are and what they do. George Lane thanked Greg and commented that from an Air Traffic Control point of view the pilots are all very professional and proficient in what they do. Heather Mattes thanked Greg for his presentation and his time. Ray thanked Greg for his time and for educating everyone on the Queensland Government Rescue Services.

Item 4 – Correspondence Received

- 4.1 Ray noted that he received an email from Bordan Blahy in regards to flying operations on ANZAC Day. Ray noted that there had been some discussion with

aircraft operators in regards to some relaxation during the ANZAC Day period. Heather Mattes added that the RSL had formation flights organised to fly over during the service period and it is unknown whether it was training schools or formation flights. Matthew Harriott (Matthew) from RQAC/AAA commented that they conducted a formation flight that was held at 500ft over the RSL that day and that was the only flying operations performed that day until later on. Heather then said that there needs to be some co-ordination done between AAC, the flying schools and the local RSLs. Ray noted that Bordan had addressed this and that it had been passed on to Heather and he said that he is happy for her to use his name in a response to these clubs. Heather confirmed that she had already responded to them apologising for the incident. Ray continued on to say that he is happy to have a conversation with Bordan Blahy confirming that AAC and CACG members all have the utmost respect for ANZAC Day and the reason for commemorating during that time.

- 4.2 Heather noted that she received an email from Lynne Ball that day sending her apologies and commented that the correspondence from her in regards to aircraft noise in the Oxley Creek region will not be provided this meeting. Heather asked George Lane if he knew anything about the noise in this area particularly the use of runways 22R and 22L. George explained that the 22s were in use today due to the wind changes and that runway 10 was only in use for just over an hour. Heather advised that another resident from the Oxley region had sent an email concerned about the planes circling over her suburb. Heather commented that although she did not manage to meet with the resident at her house, she visited her street and could not hear or see any aircraft activity. Heather explained that she had spoken to this resident a few times since and believed that the situation has improved.

Item 5 – Short Term Noise Monitoring Report Review (Oxley & Acacia Ridge)

- 5.1 Heather Mattes apologised and asked if she could mention the Fly Neighbourly program which is being prepared. Heather began by telling everyone about the frequent correspondence that her and resident Robert Dalziel have had since the previous CACG meeting. Heather then stated that during the recurrent conversations they have had, better understanding for both parties had been established and continued on to recognise that Robert Dalziel's house is quite high up in regards to ground levels. Heather then noted that Matthew kindly took Robert Dalziel on a joy flight and then commented that she and Robert have formed a partnership surrounding aircraft noise. Heather then thanked everyone for listening.
- 5.2 Kylie Hobday (Kylie) from Airservices presented an update on short term noise monitoring, Webtrack and RNAV.
- 5.2.1 *Short Term Noise Monitoring:* Kylie showed the data for Archerfield Airport noise complaints over the last 12 months and explained that there was a dip in the complaints over the Christmas holiday time and at the beginning of January. Kylie noted that most of the complaints are about helicopter noise and continued on to explain that most helicopter activity is emergency services. Kylie commented that helicopter noise is becoming more of an issue Australia wide and said that Airservices is looking at a nationwide fly friendly approach to helicopters which will lower noise problems for different areas. Kylie briefly spoke about the temporary

noise monitoring locations and explained that both locations which were Acacia Ridge and Oxley were requested because they were a concern for a CACG representative.

5.2.2 *WebTrack*: Kylie commented that they are constantly looking at improvements for WebTrack and noted that although she would be using examples from Sydney airport, they are looking at getting all secondary airports included. Kylie explained that it is now more user friendly and explained various parts of it and how to use it including finding out which aircraft is flying over a specific location (like a house) and where the noise monitors are located. Kylie also displayed a tool in WebTrack that allows someone to observe which runways are being used more often and which ones are creating more noise than others. Kylie and Neil Hall then explained where to find WebTrack and commented that the idea is to get all secondary airports included as well.

5.2.3 *RNAV*: Neil Hall (Neil) began by explaining that Airservices have designed a new approach to runway 10L because of the removal of the non-directional beacons. Neil then confirmed with George Lane that it was toward the north eastern area of the airfield. Neil explained that the non-directional beacons had been around for a long time and were the original way for a pilot to land in bad weather however it is barely used anymore with the only exceptions being a few light aircraft. Airservices planned the full transition from Archerfield's non-directional beacon to the new Satellite RNAV system to be finished and in full progression by May 2016. Neil commented that across Australia every aircraft will be able to operate using GPS in 2016 and that there won't be a need for the non-directional beacons. Neil continued on to explain that the beacons are expensive to maintain and the main direction that Airservices is focusing on is Satellite based navigation which will make it easier for pilots to land aircraft in bad weather. Neil then clarified that Satellite navigation is very specific and very accurate and creates a much better result for the pilots. Neil then continued on to show everyone an example of the direction that RNAV creates for pilots and comments that the flight path is now reasonably narrow. A local resident asked where the junction point on the example was located. George Lane replied to him and said that it's about 7 miles from the Archerfield control zone. Neil agreed and explained that its west of the TV towers. Neil continued on to explain that Airservices have instrument flight procedure people and under the Airservices Act they are required to manage the environmental impact that any changes may have and do an assessment on any alterations that it may have. Neil continued on to talk about the 'buffer' area and the noise barriers associated with the flight path and explained that it is expected that an average of 15 aircraft will use this procedure to land a day. A local resident asked if the main goal is to get more arrivals and departures within the lines that Neil was showing. Neil explained that it creates a lot more guidance towards the runway however the aircraft may have to circle and then come back to be in the required flight path. Neil continued on to say that the straight line flight path operation is the best configuration for Archerfield and limits the impact on the community the most. Matthew Harriott commented that not every aircraft will use that approach and explained that light aircraft such as training aircraft will still use the old navigation system. A local resident stated where he lived and elucidated that sometimes planes come low over his house then swing hard left and drop on to the runway. Neil clarified that aircraft with advanced instruments will

use the RNAV system and that it will be largely used in poor weather and continued on to say that the system will be used on average by 15 aircraft a day which is less than what is at Archerfield. Heather commented that on the CASA website there are visual flight rules that can look at the amount of approaches and continued on to explain that it will all be covered in the Fly Neighbourly program that is being developed. George Lane and Neil Hall then briefly discussed that in poor weather conditions pilots may have to perform a hard turn to be aligned with the runway due to wind direction and other weather factors. Neil then mentioned that the Fly Neighbourly program is an intent where local operators get together for the best of the community and work on minimising noise and any other issues and encouraged everyone to get involved. Neil then thanked everyone for their time and ended the presentation.

Item 6 - Airport Update

- 6.1 Heather Mattes, General Manager at AAC introduced herself, thanked everyone for coming and thanked the community centre for the use of their venue.
- 6.2 *Administrative Appeals Tribunal:* Heather noted that on that day at 2pm, Archerfield Airport got approval from the AAT to go ahead with the Master Plan as the minister was successful in relation to the conflict with the Chamber of Commerce after three years.
- 6.3 *Airport Business:*
 - 6.3.1 *Hangar 6:* Heather noted that the refurbishment on Hangar 6 is complete and that it looks great. Heather stated that Careflight Maintenance are currently leasing and operating at the Hangar.
 - 6.3.2 *Hangar 5:* Heather noted that Hangar 5 is currently undergoing an upgrade including re-roofing, new toilets and the fixing of electrical instalments. Heather commented that it will have a very good outcome.
 - 6.3.3 *RQAC/AAA:* Heather stated that the Royal Queensland Aero Club are going through some major renovations that will fix and upgrade Hangar 1 and their Headquarters that were damaged during the November storms last year.
 - 6.3.4 *Airport Storm Damage:* Heather explained that AAC is doing what they can to restore the November 2014 storm damage and that it has reached about the half way mark.
 - 6.3.5 *Local Roads:* Heather continued on to state that the Brisbane City Council has upgraded Boundary Road and that it is reconstructed well and has been made stronger. Heather commented that there is intent to have an upgrade on Beatty Road due to the amount of complaints and congestion that arise on that particular road.
 - 6.3.6 *Airport Café:* Heather continued on to state that the café is operational and that it was going very well.
 - 6.3.7 *Brisbane Open House:* Heather stated that on the 10th of October 2015, Archerfield Airport will be part of the Brisbane Open House. Heather explained that it is a forum that includes a number of historical buildings and locations that people can walk

through and observe. Heather noted that there will be an airside bus doing tours every half an hour and that the terminal building and God's Acre Cemetery are going to be the main focus. Heather continued on to say that there will be local historians and people helping to build on the information that will be exhibited during the Brisbane Open House at Archerfield.

- 6.3.8 Heather then thanked her staff for the work done to set up the CACG meeting, thanked Robert Dalziel for his cooperation and briefly mentioned the next meeting in November and that the Fly Neighbourly program should be ready for launch.

Item 8 – Fly Neighbourly Program

- 8.1 Heather mentioned that Archerfield's new Fly Neighbourly program is in the process of consultation with tenants, airport users and local residential members to help the airport strive to be a good neighbour. Heather explained that AAC is committed to being a good neighbour and working with the general community to ensure aircraft are being flown in a quiet and respectful way. Heather continued on to say that the creation of this program requires a lot of consultation with the community members such as the flying training schools, airport users and residents like Robert Dalziel, Airservices and the Education Department including Tim Ryley from Griffith University which will help educate everyone on where residential areas are, what to do and who to contact. Heather stated that she has spoken to eight different airports about their Fly Friendly programs and said that they do work in creating a happier and more cooperative community.

Item 9 – Department Update

- 9.1 Helen Gannon (Helen) reported that an initial discussion paper was formed surrounding the review of the five year Master Plan cycle which received 35 submissions back. Helen explained that a recommendation from the result was then formed which was that the major airports including Brisbane, Melbourne, Perth and Sydney would remain on a five year Master Plan cycle whereas all other airports move on to an eight year cycle yet still have the option to come forward with a Master Plan earlier than the full eight years. Helen mentioned that they recirculated the comments and closed them at the end of May with not as many submissions back. Helen commented that airports generally believe that the longer cycle is more appropriate whereas the state local government prefer the five year cycle and continued on to say that it comes down to finding a balance. Helen then noted that any change means change to the legislation and due to the fact that the Master Plans being stipulated through the Airport Act it will have to go through the full parliament process. Helen then said that the Department will continue to look at how to take that forward.
- 9.2 Helen continued on to talk about major development plans (MDPs) and the triggers that require an airport to produce an MDP. Helen commented that the mandatory twenty million dollars for an MDP has been around for quite a long time has been questioned as to why it has not increased over the years and continued on to say that a proposal was made to have a mandatory thirty million dollar spend. Helen mentioned that the fit out is a grey area and noted that MDPs sometimes do not include fit outs. Helen stated that there is no mechanism in place to withdraw the

MDPs and once they are approved by the Minister, the airport has five years to complete the work otherwise it is in breach of federal legislation.

- 9.3 *Review of CACGs and PCFs:* Helen reported that Adam Allanson has reviewed these groups and has gone to about 13 different meetings around Australia with different formats and locations. Helen stated that Adam performed face to face interviews with almost 50 stakeholders. Helen continued on to say that a survey was created and sent out to six hundred and twenty CACG and PCF participants and three hundred and twenty replies were received which is over a 50% response rate. Helen noted that overall the outcome was very positive and said that there are still opportunities for improvement. Helen mentioned that they are waiting on the final report which should be dispersed within the following weeks. Helen explained that the November 2015 CACG meeting will be an opportunity to provide the outcome of the report through a presentation. Helen finalised the Department update by mentioning that Ray Perry will be attending the CACG chairs forum in Canberra during early September.

Item 10 – Other Business

- 10.1 Ray Perry introduced the next agenda item. Ray went around the table and there was no other business that arose.

Item 11 – Next Meeting

- 11.1 Ray Perry stated that the next meeting will be held on the 4th of November 2015. Ray and Heather mentioned that there may be a change of location but Heather said that she will advise.

Item 12 – Meeting Closure

- 12.1 Ray Perry closed the meeting at 5.48pm.